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***Amendments to the Specification***

Kindly amend the paragraph at page 7, line 28 through page 8, line 7, as follows:

Server 21 and its counterpart set-up procedure in device 15 are at the heart of the present invention, and are provided and adapted to Interact interact with a user's appliance, and in some cases with the user, as previously described (ID, credit etc.). Server 21 may be part of an on-site operation center dedicated to facilitating service-system 9. Dial-up connection to server 21 is provided through a conventional modem bank 23, which is connected to SCP 13 via telephony trunk 19. Modem bank 23 has as many connections (modems) as are required to facilitate many calls from users having different appliances to be configured. Moreover, the system illustrated may be repeated in many different locations and forms to accommodate large numbers of appliances, and so forth.